
COMMUNITY SUPPORTS CHOICES

CHOICES helps Connecticut's older adults and other people with Medicare understand their Medicare and health care options. We provide INFORMATION on Medicare, Medigap, Medicare Advantage Plans, Medicaid, Long Term Care Insurance and other related state & federal programs.

The **Senior Medicare Patrol Program** (SMP), created to help combat Medicare and Medicaid fraud and abuse.

The CHOICES and SMP programs work in cooperation with the CT Department of Social Services, and is administered by the five Area Agencies on Aging in Connecticut. Each Area Agency on Aging has staff who have received extensive training in health insurance issues. They can provide you with written and verbal information and can refer interested persons to trained counselors in the community for one-on-one, in-person assistance as needed. CHOICES/SMP counselors consist of volunteers and local social service professionals who have gone through a four day intensive training.



Counselors do not sell insurance. They provide the information and assistance necessary for consumers to understand their rights, receive benefits to which they are entitled and make informed choices about health insurance concerns.

If you are interested in becoming a CHOICES Volunteer Counselor please contact [Sadie Padilla](#).

The training schedule for 2018 is available at the [State Department on Aging](#).

More information can be found at the following:

[Choices Brochure](#)

[Choices Volunteer Roles](#)



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[Choices Application](#)

[SMP Volunteer Roles](#)

[SWCAA SMP Application](#)

[Local CHOICES counseling sites](#)

For additional information on Choices:

- CHOICES at (800) 994-9422 or (203) 333-9288.
- [Center for Medicare Advocacy](#) at (800) 262-4414.
- Visit [Medicare Publications](#) to read, print or order booklets regarding Medicare.