



LOCAL HELP FOR PEOPLE WITH MEDICARE

## 2020 CHOICES New Team Member Training Southwestern Connecticut Agency on Aging

CHOICES, Connecticut’s State Health Insurance Assistance Program (SHIP), is accepting applications for our 2020 New Team Member Training sessions. CHOICES is part of a national network of SHIP agencies that offers free, confidential counseling, education and assistance to Medicare beneficiaries, their caregivers and the general public. CHOICES is administered by the Dept. of Aging and Disability Services State Unit on Aging in partnership with CT’s five Area Agencies on Aging and the Center for Medicare Advocacy, Inc.

CHOICES New Team Member Trainings are free for volunteers and \$125 for in-kind (paid) professionals. Training participants will complete an orientation session and pre-test, 5 full days of training, sign the CHOICES Memorandum of Understanding, and pass the online certification exam. Training topics include but are not limited to: Medicare Parts A, B, C and D, Medigap, eligibility, coverage, costs, coordination of benefits and transitions from other insurance, and cost assistance programs for low-income beneficiaries, including MSP, LIS and Medicaid. Training manuals will be provided.

CHOICES Team Member roles include: Counselor, Administrative Support, Open Enrollment Counselor, Outreach Counselor, and Presenter. If you would like to make a positive difference in the lives of Connecticut’s Medicare beneficiaries, contact your CHOICES Regional Coordinator. Individuals who may have a conflict of interest such as insurance agents, brokers and financial planners are unable to participate in the trainings.

<b>How?</b>	Contact CHOICES Regional Coordinator Kristin Hosp at 203.814.3686 for information on the application process. <b>Note: Approval of your application is required prior to training.</b>
<b>Where?</b>	SWCAA 1000 Lafayette Blvd; 9 <sup>th</sup> Floor Bridgeport, CT 06604
<b>When?</b>	Orientation Session: Postponed until further notice Training Sessions:
<b>Additional Info:</b>	Parking available on-site Lunch will be provided

