



LOCAL HELP FOR PEOPLE WITH MEDICARE

## 2019 CHOICES New Team Member Trainings

CHOICES, Connecticut’s State Health Insurance Assistance Program (SHIP), is accepting volunteer applications for our 2019 CHOICES New Team Member Training sessions. CHOICES is part of a national network of SHIP agencies that offers free confidential counseling, education and assistance to Medicare beneficiaries, their caregivers and the general public. CHOICES is administered by the Department of Rehabilitation Services, State Unit on Aging, in partnership with CT’s five Area Agencies on Aging and the Center for Medicare Advocacy, Inc.

CHOICES New Team Member Trainings are free for volunteers and \$125 for in-kind (paid) professionals. Training participants will complete a half day orientation session and pre-test, 4 full days of training, sign the CHOICES Memorandum of Understanding, and pass the online certification exam. Training topics include but are not limited to: What is Medicare and what does it cover, Enrolling and paying for Medicare, Appeals and Transition from other health coverage, Case studies, etc. Training manuals will be provided.

CHOICES Team Member roles include Counselor, Administrative Support, Open Enrollment Counselor, Outreach Volunteer, and Presenter. If you would like to volunteer to make a positive difference in the lives of Connecticut’s Medicare beneficiaries, please complete the [CHOICES Application Packet](#) and submit it to your local CHOICES Regional Coordinator. If you are interested in participating in training outside of your local region, your local CHOICES Regional Coordinator will facilitate this process. Individuals who may have a conflict of interest such as insurance agents, brokers and financial planners are unable to participate in the trainings.

Dates	Contacts
<b>Western Region</b>	
<b>Orientation:</b> <b>March 21, 2019</b> <b>Training Sessions:</b> <b>April 2, 4, 9 and 11</b>	<b>WCAAA 203-757-5449</b> Serves: Litchfield County and locations in New Haven and Fairfield Counties <b>SWCAA 203-814-3698</b> Serves: locations in Fairfield County
<b>Eastern Region</b>	
<b>Orientation:</b> <b>May 24, 2019</b> <b>Training Sessions:</b> <b>June 4, 7, 11, and 14</b>	<b>NCAA 860-724-6443</b> Serves: Plymouth, Hartford County, and locations in Tolland County <b>Senior Resources 860-887-3561</b> Serves: New London, Middlesex, and Windham Counties and locations in Tolland County
<b>Central Region</b>	
<b>Orientation:</b> <b>September 4</b> <b>Training Sessions:</b> <b>September 17, 19, 24, and 26</b>	<b>AoASCC 203-785-8533</b> Serves: Shelton and locations in New Haven County
<b>Training times and locations will be announced soon!</b>	

This publication/project is supported by the Department of Rehabilitation Services, State Unit on Aging, with funding, in whole or in part, through the SHIP grant from the Administration on Community Living.

This publication/project is supported by the Department of Rehabilitation Services, State Unit on Aging, with funding, in whole or in part, through the SHIP grant from the Administration on Community Living.