



Energy Assistance

Operation Fuel

Year-round emergency energy assistance for older adults and otherwise vulnerable individuals. Assistance is provided as a one-time grant per household. Applications accepted through Operation Fuel's partnerships with local agencies. Search online [here](#) or call 2-1-1 to find a fuel bank agency near you.

Working With Your Utility Company

Request Hardship Status

Hardship or Winter Protection coding protects your service until May 1, 2022. Call your electric or gas company to see if you are eligible

1. Call your utility company or Operation Fuel
 - United Illuminating: 800-722-5584
 - Eversource: 800-286-2828
 - Connecticut Natural Gas: 860-727-3000
 - Southern Connecticut Gas: 800-659-8299
 - Operation Fuel: 860-243-2345
2. Ask to be coded "Hardship" or "Winter" protection

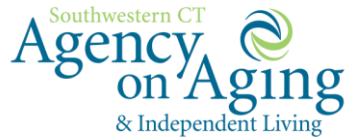
Payment Plans

Heat

- After November 1 – ask about the Below Budget Worksheet Program. \$50.00 per month if you are on state or federal benefits (SNAP, HUSKY, etc.) or Matching Payment Program
- CT Natural Gas: (860) 524-8361
- Southern CT Gas: (800) 659-8299

Electricity

- Eversource: New Start (860) 286-2000
- UI (United Illuminating): MaPP (800) 722-5584



Other Resources

UniteCT

Money toward back rent, and light bill. Shut off will not occur during application process. Apply or learn more [here](#) or by calling 1- 844-864-8328.

CT Public Utilities Regulatory Authority

Ask for help with getting an affordable payment plan. Learn more [here](#) or call 1-800-382-4586.

Weatherization Assistance

The purpose of the program is to assist low-income households with incomes up to 200% of the federal poverty guidelines reduce their energy bills by making their homes more energy efficient. Learn more [here](#) or call (800) 842-1132.

Southwestern CT Agency on Aging's Senior Housing Assistance Fund (SHAF)

SHAF provides assistance of up to \$1,000 with necessary home repairs to the heating system, air conditioners under certain circumstances or assistance with utility deposit if utility bills are owed during a relocation to a new home. Learn more by calling CHOICES at 1-800-994-9422.

[U.S. Department of Energy's Guide to Saving Energy](#)

Links

<https://operationfuel.org/gethelp/fuel-bank-finder/>

<https://portal.ct.gov/DOH/DOH/Programs/UniteCT>

<https://www.energy.gov/eere/wap/how-apply-weatherization-assistance>

https://www.energy.gov/sites/default/files/2017/10/f37/Energy_Saver_Guide-2017-en.pdf