

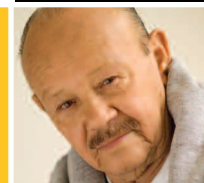
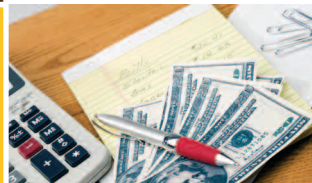


CONSUMER LAW PROJECT FOR ELDERS is a project of Connecticut Legal Services, Inc.

Funding is provided by the Administration on Aging through the State of Connecticut Department of Social Services and by Connecticut Legal Services, Inc.

CONSUMER LAW PROJECT FOR ELDERS

**Free Legal Help for Seniors
with Consumer Problems**



What happens when I talk to a CLPE advocate?

The advocate will go over your problem and ask for more detailed information. It is helpful to have all papers and other important information related to your problem close at hand. All information you provide will remain confidential.

The CLPE advocate will explain your legal rights and provide legal advice, guidance or legal assistance. In certain circumstances, an advocate may represent you in court.**

You may also be provided with educational materials and referrals to other service providers. All services provided by the CLPE are free of charge.*

**Monday – Friday
9:00am - 5:00pm**

1-800-296-1467

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** In rare cases, you might be responsible for court fees*

*** The CLPE prioritizes available representation based on the type of problem and the financial needs of the caller. Court fees, if any, are the responsibility of the client.*

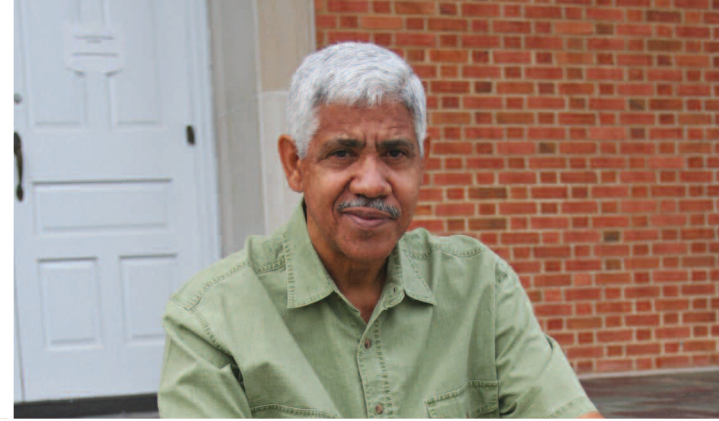


What is the Consumer Law Project for Elders (CLPE)?

The Consumer Law Project for Elders (CLPE) is a project of Connecticut Legal Services, a not-for-profit law firm. CLPE advocates (attorneys and paralegals) provide free legal assistance to seniors with consumer legal problems through a statewide telephone hotline.

Who can call the CLPE Hotline?

People 60 years of age or older can call the CLPE Hotline if they have questions about their rights as a consumer (purchaser of goods or services), or a consumer problem. Seniors of any income or asset level, or people on their behalf, can call the CLPE Hotline.



Will I have to pay any fees to the CLPE?

No. All services provided by the CLPE are free of charge.*

What are some examples of consumer problems?

- You have billing, debt or collection problems, including medical debt, credit card debt or harassment by debt collectors.
- You are being billed for things you never bought.
- You are considering bankruptcy.
- You are a victim of identity theft, healthcare fraud or a consumer scam.
- You have a dispute over goods or services.
- You have an unfair loan.
- You have a problem with a contract or a contractor.
- You have received a summons or notice about a court hearing involving your debt or your property.

What can I expect when I call the CLPE Hotline?

The CLPE receptionist will ask for some basic information and a brief description of your problem. All information will be kept confidential. The receptionist will tell you when to expect a call from one of our advocates to discuss your problem.

1-800-296-1467