



**Connecticut Department of Social Services
Medical Assistance Program
Provider Bulletin**

PB 2009-21

June 2009

TO: All Providers

SUBJECT: Electronic Claims Submission, Web Remittance Advice, Check, EFT and 835 Schedule (Medicaid, ConnPACE, CADAP, SAGA, HUSKY and Charter Oak Programs)

The Department of Social Services (DSS) and EDS are publishing the Connecticut Medical Assistance Program Electronic Claims Submission, Remittance Advice (RA), Check and Electronic Funds Transfer (EFT) issue dates and 835 Schedule for the benefit of the provider community. EFTs are generated or checks are mailed to providers who have paid claim activity in the claims processing cycle preceding the mail dates. The ASC X12N 835 Health Care Claim Payment/Advice is the standard HIPAA Electronic Remittance Advice.

July 2009 – December 2009

Month	Claim Cycle Date	Electronic Claims Received By	Web RA Availability	Check Mail Dates	EFT/835 Availability
July	10* 24	9 23	14 28	14,15 28, 29	15 29
August	7 21	6 20	11 25	11, 12 25, 26	12 26
September	4 18	3 17	9 22	9, 10 22, 23	10 23
October	9* 23	8 22	14 27	14, 15 27, 28	15 28
November	6 20	5 19	10 24	10, 11 24, 25	11 25
December	4 18	3 17	8 22	8, 9 22, 23	9 23

***Denotes a three-week cycle**

*****THIS SCHEDULE IS SUBJECT TO CHANGE WITHOUT PRIOR NOTICE*****

Changes to the schedule will be published on EDS' Web site at www.ctdssmap.com.



- Mass adjustments will occur on a monthly basis.
- **Claims that are submitted electronically must be received at EDS by 7:00 PM the day preceding the claims cycle date in order to be processed in that cycle.** We encourage you to submit your claims as soon as possible and not to wait until the last day before the claims cycle. The retrieval of your 997 Functional Acknowledgement may be delayed if the volume of claims submission activity significantly increases. Do not resubmit your claims because of a delayed 997 Functional Acknowledgement response. If you receive a rejected 997 Functional Acknowledgement, you will need to correct the errors and resubmit your claims.
- The Remittance Advice (RA) or Explanation of Benefits (EOB) is available to download on the Web site by close of business every Tuesday following the claims cycle date. For more information, please go to www.ctdssmap.com and log on to the Secure Site by using the User ID and the associated password for your Provider secure account.
- The ASC X12N 835 Health Care Claim Payment/Advice is available to download on the Web site by close of business every Wednesday after the claims cycle date. The download can be found at www.ctdssmap.com under the Secure Site. Please use the User ID and the associated password for your Trading Partner secure account to log on. The 835 dates are the same as the EFT dates and will also be located on the Provider Services page of our Web site.
- A copy of the check mail dates and EFT/835 dates is also available on our Web site on the Provider tab, under the Provider Services page under “Schedules”, “2009 Claim Cycle Payment Schedule”.

This bulletin and other program information can be found at www.ctdssmap.com
 Questions regarding this bulletin may be directed to the EDS Provider Assistance Center -
 Monday through Friday from 8:00 a.m. to 5:00 p.m. at:

In-state toll free **800-842-8440** or
 Out-of-state or in the
 Local Farmington, CT area **860-269-2028**

EDS
 PO Box 2991
 Hartford, CT 0610

