
SWCAA Processing Flash

May 28, 2009 Number 97 WWW.SWCAA.org
CONNECTICUT HOME CARE PROGRAM FOR ELDER

Electronic and Paper submissions

It has come to our attention that many providers are double billing by combing service orders.(if you receive a service order for 3 HMK visits 3 times a week and another service order for 2 HMK visits 2 times a week you can not combine these services orders to 5 HMK 2 times a week). All services orders **MUST** be billed separately the only exception is a one time only service order.

When calling SWCAA regarding Request for Correction Letters please contact the individual's whose initials appear in the lower right.

AA	203-333-9288 ext. 203
BA	203-333-9288 ext. 204
BB	203-333-9288 ext.132
JD	203-333-9288 ext. 130
LP	203-333-9288 ext. 173
JV	203-333-9288 ext. 206

We have received numerous request for the EOB Denial codes with explanations. We have attached the codes to this flash. In the future the EOB Denial codes and explanations will be on the RA and also on the Website www.swcaa.org.

Disks received less than 5 days before EDS cut-off will not be screened and submitted by the cut-off. Pre-submission audits are completed in the date order the claims are received. Please plan accordingly.

2009 Electronic Processing cut-off dates June 4, 2009 & June 18, 2009

SWCAA will respond to frequently asked Provider questions. Any input or questions you have on timely topics should be forwarded to

Gary P. DelVecchio, Finance Director

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