

---

---

## **SWCAA Processing Flash**

---

**March 12, 2009 Number 96 WWW.SWCAA.org**  
**CONNECTICUT HOME CARE PROGRAM FOR ELDERERS**

---

---

### **InterChange Provider Important Message** **ATTENTION: Trading Partners**

EDS has identified an issue with a subset of electronic claim files that were submitted to EDS on Thursday, March 5, 2009 that were not included in the March 6, 2009 financial cycle. EDS is currently researching the full impact of these claim files that did not process and will be contacting the impacted trading partners directly. Further information will be posted to the Web and the AVRS once available.

### **Inquire Procedures**

When contacting SWCAA with questions please have the following information.

1. EMS number
2. Client's Name (Last Name, First Name)
3. Service Date(s)
4. Procedure Code
5. Dollar Amount
6. Remittance Advice (RA) Date
7. Internal Control Number (ICN)
8. Denial Code

This information helps to expedite your inquiries. This Claim inquiry form is available on our website **www.swcaa.org**. This information can be mailed or faxed. .

Please visit our new and improved Website **www.swcaa.org** for information and updates.

. Disks received less than 5 days before EDS cut-off will not be screened and submitted by the cut-off. Pre-submission audits are completed in the date order the claims are received. Please plan accordingly.

**2009 Electronic Processing cut-off dates March 20, 2009, April 9, 2009, April 24, 2009**

SWCAA will respond to frequently asked Provider questions. Any input or questions you have on timely topics should be forwarded to

**Gary P. DelVecchio, Finance Director**

Southwestern Connecticut Agency on Aging, 10 Middle Street, Bridgeport, CT 06604