
SWCAA Processing Flash

April 17, 2009 Number 97 WWW.SWCAA.org
CONNECTICUT HOME CARE PROGRAM FOR ELDERERS

Please visit our new and improved Website www.swcaa.org for information and updates.

For electronic and paper resubmissions

A remittance advice (RA) must be attached to **all resubmission or the claims will be returned** to you. Several Providers are sending in miscellaneous claims without back-up. This will no longer be acceptable. It is extremely time consuming researching claims to find out if they are new, resubmissions, claims returned with a request for correction letter or claims previously paid. This takes us away from auditing your new claims in a timely manner and could possibly delay payments.

Finance Glossary

Resubmission: is a claim that was denied by EDS and was never paid.

Request for Correction Letter: are letters sent to providers for claims that were audited and found errors prior to sending the claims to EDS. These claims **have not** been submitted to EDS for payment and should be returned in 15 days.

Timely Filing Date: you have 11 months from the dated RA on which your claim was denied or paid to make any changes. There after your claim is considered past the timely filing date.

Disks received less than 5 days before EDS cut-off will not be screened and submitted by the cut-off. Pre-submission audits are completed in the date order the claims are received. Please plan accordingly.

2009 Electronic Processing cut-off dates April 24, 2009, May 8, 2009, May22, 2009

SWCAA will respond to frequently asked Provider questions. Any input or questions you have on timely topics should be forwarded to

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