
SWCAA Processing Flash

**December 14, 2009 Number 107 WWW.SWCAA.org
CONNECTICUT HOME CARE PROGRAM FOR ELDERERS**

"Happy Holidays & A Happy New Year To All"



For Electronic and Paper Submissions

Effective November 2, 2009, all claims submitted for the 1st time that are over 90 days old from the service date(s) rendered will not be accepted and processed for payment. Please reference your copy of the provider agreement which contains the following information:

Resubmission of Rejected Claims

Claims denied by EDS are listed on the remittance advice that accompanies your check. Please correct and resubmit these claims on a HCFA 1500 or on a separate disk clearly marked "RESUBMISSION DISK" if you submit electronically. A photocopy of the page from the Detailed Remittance Advice Report on which the claim was rejected MUST accompany all resubmission(s).

Work Week

According to your SWCAA contracts dated July 2009, you should be billing a workweek from Sunday to Saturday which reflects the State of Connecticut work week. Please call if you have any questions.

Paper Claims

Just a reminder, EDS will only accept HCFA 1500 claims printed or hand written using Black Ink.

Disks received less than 5 days before EDS cut-off will not be screened and submitted by the cut-off. Pre-submission audits are completed in the date order the claims are received. Please plan accordingly.

2009 Electronic Processing cut-off dates November 19, 2009, December 3, 2009 & December 17, 2009

SWCAA will respond to frequently asked Provider questions. Any input or questions you have on timely topics should be forwarded to

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